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Personal

Date of Birth: 19.02.1992

Nationality: Iraqi

Marital Status: Single

Current Address: Sulaimaniyah - Iraq

Education

2015-2017	GIRNE AMERICAN UNIVERSITY- NORTH CYPRUS
MSC	Graduate School of Social and Applied Sciences- Department of Business Management
2010 –2014	SULAIMANI POLYTECHNIC UNIVERSITY
Bachelor	Department of Operations Management Technology
2007-2010	RANGEEN EXEMPLARY HIGH SCHOOL
2003-2007	SHAHEED JABAR EXEMPLARY SECONDARY SCHOOL
1997-2003	ALI BOSKANY PRIMARY SCHOOL

Career Objectives

Business Management master's degree holder, looking to participate in academic organizations and NGOs to be part of the team to improve academic and professional quality, enlighten individuals' lives, and give a better education for the generations. As well as my experience in administrative positions I look forward to working with private companies, inside or outside of Iraq.

Working Experience

- 20.09.2023- Present **CIHAN UNIVERSITY - SULAIMANY**
Lecturer at the Business Administration Department
Currently working at Cihan University - Sulaimany as a lecturer in the Business Administration Department, teaching several courses such as Human Resource Management and Financial Markets, as well as supervising graduation projects. I am also the activity organizer of the department for academic, scientific, and entertainment activities. I am a member of the Media and Marketing Committee of the University.
- 01.02.2018- 31.08.2023 **KURDISTAN TECHNICAL INSTITUTE**
Lecturer and Head of the Business Administration Department
Worked at KTI holding the position of Head of the Business Administration Department with the scientific title of Lecturer, also teaching several modules such as Principles of Marketing, Marketing and Customer Service, Management Information System, Media Management, Entrepreneurship Management, Academic Debate, Time Management and Fundamentals of Management, as well as supervising graduation Projects.
I'm head of my department's committees such as the council, scientific, and examination committees as well as a member of the institute's council committee and higher examination committee.
I was a member of some other committees at my institutes such as the auditing committee and the arranger of quality assurance of the business administration department.
I started working as a lecturer at first, then held the position of head of the Business Administration department since 01.09.2019.
- 2021 – 2022 **Un Ponte Per Organization (UPP)**
Business Coach
Working as a business coach for Regakan Project, Regakan sub-grants in Sulaymaniyah governorate for ecotourism business startups (start-up grants).
- 2021 – 2022
Academic Year **UNIVERSITY OF SULAIMANI**
Lecturer
Teaching at the University of Sulaimani, College of Administration and Economics, at the departments of Business Management and Marketing Management – Evening.
I teach Time Management, crisis management, and Organizational Behavior modules.

2018 - 2019

KURDSAT BROADCASTING CORPORATION

Translator, editor, and social media specialist

Worked at Kurdsat Broadcasting Corporation in the social media department, my duties were translating from both English and Arabic to the Kurdish language, editing, running the social media websites and pages of the channel as well as working on montage software (EDUISE) for rendering and preparing the TV programs for publishing on social media.

2017- 2018

SNNC

Translator and Editor

Worked on the SNNC website in the magazine section of the website, I translated and Edit a variety of news dates that relate to the categories in the magazine section, including health, social, lifestyle, science, environment, celebrities, entertainment, style, traffic, and gallery. I translated the news from English and Arabic into the Kurdish language, interviewed celebrities, and published them in the written media.

September 2017

MERCY CORPS

Enumerator

Worked 12 days with Mercy Corps Organization as a social cohesion Enumerator in the Sulaimaniyah-Piramagrun field for gathering data for an end-of-project evaluation, the Social Cohesion program. We worked as a team to collect quantitative surveys in the area by collecting data from displaced families and host communities by using electronic data collection through ODK software.

2014 – 2015

**FARUK MEDICAL CITY – FARUK GROUP HOLDING
SISTER COMPANIES**

Patient service and interpreter

Title: Patient Admission

Worked for about 2 months as a patient attendant where I guided patients inside the hospital, arranged phone calls with patient admissions in their departments and appointments with the departments, and interpreted anywhere in the hospital when needed.

Worked as a translator of English, Arabic, and Kurdish language between patients and doctors during my employment.

Worked as a patient admission for 9 months which I was arranging all appointments for the department, working for all the doctors in that department, arranging doctors' availability and their schedules, taking care of patients' sick leaves and medical reports between doctors and the HR department, making bills for patients by a special network system that was specially made for the hospital, entering

patient data to the system and make MRN (medical record number) for them.

I was responsible for the total bills and the cashier of the department I was working daily, end day report of the total bills and handing them to the Finance department.

Oriented between all medical departments and worked with different staffs, such as working with General Surgery, Radiology, Laboratory, Pediatrics, Dental, Gynecology, visitor staff for Orthopedics from the UK and Denmark, Neurology and Neurosurgery staff.

Worked with the dental team (doctors and nurses) for the hospital then the new medical staff came and used a new system rather than the usual system for the hospital, I used to work on both systems and both software programs at the same time to manage data entry and bill entries.

Personal Skills

- **Languages**
Kurdish – Fluent in writing, reading, and speaking.
English – Fluent in writing, reading, and speaking.
Arabic – Fluent in writing, reading, and speaking.
Turkish – Beginner
- **Computer skills**
Microsoft Office: Word, Excel, PowerPoint
SPSS software, EDUIS for montage, Photoshop, EndNote.
Have experience working on ERP systems.

Key Competencies

- Teamwork
- Problem-solving
- Working under pressure
- Leadership
- Communication
- Responsibility
- Workforce Planning

Practical Training & Courses

- Participated in “non-violent community facilitation & alternative to violence program - Advanced” by UPP organization, Sulaimanyah, 2023.
- Participated in “non-violent community facilitation & alternative to violence program - Basic” by UPP organization, Sulaimanyah, 2023.
- Advanced Human Resource Management Training by the Canadian Institute for Professional Studies and Canadian Business Academy for four days, 2023.

- Participated in 64 hours of general TOT training at Nami Institute, Sulaimanyah, 2022.
- Business Administration Training Assistant at Global Project for Culture and Creative Industry's business workshop for 24 hours at the Cultural Factory, Sulaimaniyah, 2022.
- Marketing Trainer at Global Project for Culture and Creative Industry's business workshop for 8 hours at the Cultural Factory, Sulaimaniyah, 2022.
- Conducted three days of intensive training about management, planning, time management, and marketing for those grantees who won small grants for their start-up small businesses at UPP organization, in July 2022.
- Participated in three days' training on "eco-tourism" by the Italian NGO "Un Ponte Per" in Sulaymaniyah, Iraq
- An Online non-credit course about (Innovating in a Digital World) authorized by Institute Mines-Telecom and offered through Coursera for four weeks, 2020.
- Certification of attendance and presentation of oral and technical, recognition and appreciation of research contributions to ICBFEM 2019, XIII. International Conference on Business, Finance, Economics and Management in Paris, France.
- Teaching methods Three months of training by Sulaimani Polytechnic University – Sulaymaniyah, under the supervision of the Ministry of Higher Education and Scientific Research– KRG – 2017.
- Participated in numerous training, seminars, courses, panels, and workshops related to management, business, and academic purposes, from local, national, and international.

English Language Courses and Certifications

- TOEFL English proficiency test IBT, a score of 73, 2017.
- Certification in English language proficiency at Girne American University – Girne-North Cyprus, a score of 91, 2015.
- TOEFL English proficiency test IBT, a score of 63, 2015.
- English language intermediate course at Cambridge Institute – Sulaymaniyah – Iraq, 2014.
- English language intermediate course at IDEL Institute – Sulaymaniyah – Iraq, 2008.
- English language pre-intermediate course at IDEL Institute – Sulaymaniyah – Iraq, 2007.

Publications and Presentations

- Using Non-Parametric Test for the Impact of On Campus, Online and Blending Studies Respectively on Students Grades. Case Study in Sulaymaniyah City-Iraq. Published in the Journal of Iraqi University, Online ISSN:2663-7502, July, 2023.
- Participated as a panelist in a scientific panel in Qaladze Town for the project (A research plan for now and the future) at PUK's Raparin Organizations, August 2022.
- The Impact of E-Marketing Channels on Online Consumer Buying Behavior. (A Study on brand branches and official agencies of food item companies in KRI-Sulaymaniyah City) – Published in the Humanities Journal of the University of Zakho (HJUOZ), Vol. 10 No. 2 (2022): June, 30.
- Presented several scientific presentations and workshops at Kurdistan Technical Institute for both the academic staff and the students during the years 2018-2023.

- A speaker in an International workshop about Hate Speech in Organizations under the theme of “Youth Action for Hate Speech Prevention on Social Media”, Indonesia, 2020.
- A published paper on (The Significance of Management Information Systems in Improving Organizational Performance and Effectiveness) – was published in December 2020 in the Journal of the University of Garmian in (Volume 7 Issue 4).
- A published article on “Online Study and Job Opportunity” on several websites, newspapers, and a magazine, 2020.
- Attending and presenting research in the ICBFEM 2019, XIII. International Conference on Business, Finance, Economics and Management in Paris, France. Under the name “Using Multiple Linear Regression Model to Identify the Relationship between Leadership Styles and Job Satisfaction in Government Organizations in Sulaimani City – KRG”, 2019.
- A published paper in the Journal of Cihan University – Sulaimanyia (SJCUS) under the name of “Using Multiple Linear Regression Model to Identify the Relationship between Leadership Styles and Job Satisfaction in Government Organizations in Sulaimani City – KRG” 2019.
- Participating as presenter and moderator in the first international conference on multidisciplinary studies in Northern Cyprus by Anglo-American publications, 2017.
 - Organizing assistant
 - Moderator
 - Presenter of my master’s thesis

Hobbies and Extra activities:

- Hiking, climbing, kickboxing, traveling, exploring new places and cultures, reading, learning new languages, meeting and socializing with people from different nationalities.
- Founder of the “Book Club” since May 2021.

References are available upon request.