



ABOUT ME

I am an experienced customer service representative with a genuine commitment to providing exceptional service. With a perfect experience handling customer inquiries, I've improved my communication and problem-solving skills.

SKILLS

Time management



communication skills



Computer skills



LANGUAGES

First language: Kurdish

Second language: Arabic

Foreign language: English

COURSES

MICROSOFT OFFICE

Raise it foundation. feb/2022

AHMED IBRAHIM

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📍 Sulaymanyah, Zargata.

EXPERIENCE

2023

ASIACELL

Customer care / part time job

- Handle customer complaints and solve their problems.
- provide appropriate solutions and alternatives within the time limits.

2022

BURGER KING

Fast-food employee

- taking food and drink orders.
- preparing food and drink orders.
- Providing excellent customer service and answering menu questions

2021

AFREEN SWEETS

Cashier and seller

- Responsible for sales and customer satisfaction.

EDUCATION

2022-2023

Bachelor degree in English language and literature

Cihan university